



CASE STUDY

Ariba Integration



Optimized **Solutions**



Partnership
Value...

Multiplied

Overview - Ariba integration

The client is a large global pharmaceutical company with presence in over 40 countries. We helped them to leverage their investments in Ariba and SAP by integrating the procurement processes in Ariba with account validation in ECC. Ariba supplier network has also been enabled and plans to integrate it with ECC are afoot. We are also evaluating tools for global procurement standardization. The long term association with the client indicates their trust in Optimized Solutions capabilities and quality of services.

EWM implementation

Implemented Extended Warehouse Management solution for one of the world's largest industrial supplies Fortune 500 Company- significantly improving the operations in the warehouse. The following solutions were implemented.

- Slotting and rearrangement for optimal storage and retrieval of products.
- Slap and ship process.
- Improved inbound processing where goods received by purchase order are deconsolidated and put away to the final storage bin.
- Radio Frequency Framework for various processes such as Goods Receipt, Putaway, Picking, Packing, Internal Movement and Physical Inventory.
- Implemented the outbound process to wave the orders dropped to EWM, Picked, Packed and Goods Issued in a very efficient way.
- Integrated EWM with conveyor system and Dematic ASRS systems.

ECC upgrade and HANA Accelerator

Successfully upgraded SAP 4.6 C systems to ECC 6.0 in a complex landscape at a world renowned engineering conglomerate. The upgrade effort was significant as the client had several table modifications, many third party objects and numerous RFC's and web interfaces. The upgrade also included a large number of process improvements in MM,WM, SD, FI/CO, PS, CS, HR modules.

After the upgrade, we implemented a pilot for COPA HANA accelerator as part FICO business process improvements initiative. Achieved significant performance improvements in key COPA reports such as KE24 and KE30 as well as reports in other modules. Conducted in depth testing and validation of HANA technology and features.

Utilities – Smart Meter Integration

The client is the world's largest public utility company based in Texas. They recently piloted the Smart Meter integration with their IS-U solution where Optimized Solutions is selected as their SAP integration partner. It is the very first end to end integration of Smart Meters with SAP in the whole world with SAP EHP 5. They now service 40,000 customers with capabilities to read the energy usage every 15 or 60 minutes or daily; this integration also enables remote connects / disconnects and on-demand meter reads. The customers will be able to see their energy usage real time on a portal. The client plans to implement additional features such as Time-of-Use rate plans, demand response and revenue realization programs. Optimized Solutions has closely worked with SAP in this integration process to make it successful for the client and a showcase for SAP. SAP recognized the success of the project by awarding the "Project of the Year "at the SAP For Utilities event in the US. The strong industry experience and technical expertise of the Optimized Solutions team helped the project to minimize customizations, identify the integration challenges and work with SAP to resolve them.

Optimized Solutions is also working with partners in other AMI projects in US / Canada.

City Government

The client is one of the top 10 cities in USA running SAP primarily for Financials, Purchasing, Enterprise Asset Management and Utilities. The City has been bringing several functions and divisions under SAP and Optimized Solutions has been part of that effort working with the City since 2009.

Optimized Solutions implemented a mobile solution so City workers can update the work order information in SAP using tough books as soon as the work is completed - in real time from the field - eliminating paperwork, delays and errors.

Optimized Solutions also built an integrated GeoEAM solution leveraging SAP & ESRI software and helped City to meet its growing needs of managing City's vast assets that are geographically wide spread.

Optimized Solutions consultants are engaged at the City in implementation of SAP EAM, blueprinting for new requirements, application upgrades, configuration and implementation of enhancements, development and maintenance of interfaces, providing application support to end users for ECC, BI and BO solutions.

Remote Basis Support

Optimized Solutions has pioneered Remote SAP Basis Support using a combination of experienced consultants located offsite and offshore. The following are some of our clients for Remote Basis Support service.

- A large Trucking Services company
- A City Government
- A County Government
- A Manufacturing company
- A Trading company

These companies /agencies do not have SAP Basis skills on site and they have handed over the complete responsibility of all of their SAP systems to Optimized Solutions.

Optimized Solutions monitors & manages their SAP landscape providing 24/7 support for issue resolution, proactively plans application maintenance such as patching and acts as trusted advisor in all areas related to SAP systems.

Optimized Solutions has expertise in carrying out remotely all basis administration tasks such as OS/DB migrations, SAP Upgrades, System copies/refreshes, New installations, Data center changes etc. The contracts are always extended year after year demonstrating clients complete satisfaction and trust in our services.





Optimized Solutions

Locations

OptimizedSol.Com

North America

3108 S. Rt.59, STE # 124-290,
Naperville, IL, 60564
Phone: +1630-596-9118
Fax: +1877-277-4696

APAC -India

Plot No 41, Road No 13,
Banjara Hills, Hyderabad – 500034 (TS)
Tel: +91 40 69992134